



RUSS

RedIcon User Support System

README FILE

RedIcon

<http://redicon.eu>

hello@redicon.eu

ABOUT

RedIcon User Support System "RUSS" is a easy to install, integrate, configure and maintain PHP/MySQL powered software for your website with lots of features.

FEATURES

- Easy to install, easy to configure and maintain
- Integrated Ticket System with ticket rating and status
- Integrated Knowledgebase, Member-to-Member support feature
- Integrated WebRTC Video Chat (User -> Support)
- Two level support: Admin (Level3) and Editor (Level1)
- 3 ways of activating users: Admin, e-mail or auto activation
- Multi-Language
- Integrated Private Messaging System and unique captcha system
- Integrated Statistics, Caching system, Backup function
- User online status indicator, option to ban members and IPs
- Extremely fast, Low footprint, Responsive (built on Bootstrap 3)
- And much more ...

REQUIREMENTS

RedIcon products have a few requirements that must be met before you are able to install and use it:

- Any major Operating System with support for PHP,
- MySQL database system, PHP 5.2 or higher with PDO enabled.

Requirements are checked during the install process.

PRODUCTS PAGE & LICENCE

Please visit <http://redicon.eu/RUSS>

SUPPORT

Please visit <http://support.redicon.eu>